

**WE ARE PROUD TO CARRY
THE ISO FLAG!**

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Year 2020 is a Milestone for Vakrangee Limited as we have achieved with Four New International Standards ISO 37001:2016 Anti-bribery Management System (ABMS), ISO 45001:2018 Occupational Health and Safety Management System (OHSMS), ISO 14001:2015 Environmental Management System (EMS) and ISO 19600:2014 Compliance Management System (CMS) along with ISO 9001:2015 Quality Management Systems (QMS), ISO/IEC 27001:2013 Information Security Management System (ISMS) and ISO/IEC 20000-1:2011 Information Technology service management system (ITSMS)

ISO 37001:2016 Anti-bribery Management System (ABMS)

Vakrangee is certified with ISO 37001:16 Anti-bribery Management System on 12 March 2020, to demonstrate compliance and commitment to ethical business practices. Since, Vakrangee is always committed to ensuring the highest possible standards of ethical, moral and legal business conduct and practices, openness and accountability in all aspects of its business. This Standard herald a new era in the fight against corruption and the implementation of world-class antibribery programs. Vakrangee conducts all its business based on the principles of fairness, honesty, integrity, and respect.

ISO 37001 provides practical guidance on “establishing, implementing, maintaining, reviewing and improving anti-bribery management systems”. It reinforces the idea that anti-bribery compliance is a global standard and this compliance shields Vakrangee from the long stick of the law, rules, regulations, but more importantly fosters competitive business environments. While ISO 37001 standard does not retain any prosecutorial power, it stresses the instrumental need to realign compliance standards and benchmark businesses’ ethical practices. Vakrangee adopted the ISO 37001 standard and in this way, we have built a reputation of high levels of transparency and competitiveness.



ISO 45001:2018 Occupational Health and Safety Management System (OHSMS)

Vakrangee is certified with ISO 45001:18 Occupational Health & Safety Management System on 12 March 2020, to mitigate any factors that can cause employees and businesses irreparable harm. ISO 45001 is concerned with mitigating any factors that are harmful or that pose a danger to workers' physical and/or mental well-being.

This standard goal is to help business to provide a healthy and safe working environment for their employees and everyone else who visits the workplace. Since Vakrangee Limited goal is the safety of its employees and stakeholders and we have achieved it by controlling all the factors that could potentially lead to injury, illness and — in extreme situations — even death. This standard helped us to develop better and more robust occupational health and safety measures. We have demonstrated our commitment to occupational health and safety management within the organisation and protect our employees as well as protecting the future health of our organisation. This improved our employee's satisfaction, retention and improved employee's health, increased productivity and reduced absenteeism.



ISO 14001:2015 Environmental Management System (EMS)

Vakrangee is certified with ISO 14001:2015 Environmental Management System on 12 March 2020, to improve the environmental performance through more efficient use of resources and reduction of waste, gaining a competitive advantage and the trust of stakeholders. This standard helps us to identify, manage, monitor and control Vakrangee environmental issues in a "holistic" manner. It provides us a framework that we can follow, rather than establishing environmental performance requirements and assist us in accomplishing organizational goals.

Vakrangee Limited always wishes to set up, improve, or maintain an environmental management system to conform with its established environmental policy and requirements. We have incorporated ISO 14001:2015 requirements into our environmental management system, the extent to which is determined by several factors including the organization's industry, environmental policy, products and service offerings, and location. This helps in reducing waste, drive down costs, increase new business opportunities, increase stakeholder and customer trust, provide assurance that environmental impact is being measured, improve overall environmental impact, manage environmental obligations with consistency and Improve resource efficiency.



ISO 19600:2014 Compliance Management System (CMS)

Vakrangee is certified with ISO 19600:2014 Compliance Management System on 12 March 2020, to provide guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization. Vakrangee Limited is always work on principles of good governance, proportionality, transparency and sustainability. This standard ISO 19600:2014 is based on the same and it provides guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization.

We have developed a compliance management system to identify new and existing rules, to identify and reduce the risk of breaching the existing rules, and to quickly, effectively, and efficiently correct any breaches that might occur. ISO 19600:2014 helped us to establish an effective, organization-wide compliance management system that enables us to demonstrate our commitment to compliance with relevant laws. Additionally, the ISO 19600 helped us to address legislative requirements, industry codes and organizational standards, as well as standards of good corporate governance, best practices, ethics, and community expectations; and offer the opportunity for the establishment of a successful and sustainable organization.



ISO 9001:2015 Quality Management Systems (QMS)

ISO 9001:2015 is an international standard dedicated to Quality Management Systems (QMS). The QMS is the aggregate of all the processes, resources, assets, and cultural values that support the goal of customer satisfaction and organizational efficiency. QMS outlines a framework for improving quality and a vocabulary of understanding for any organization.

Vakrangee is ISO 9001 certified QMS (Quality Management System) company since 1998, we always put an effort to prove to our customers that we want to be the best at what we do and what we are committed to their needs. The standard ISO 9001:2015 is used by Vakrangee to demonstrate our ability to consistently provide products and services that meet customer and regulatory requirements and to demonstrate continuous improvement.



What ISO 9001:2015 certification Means for Our Customers

As a company with an ISO certification, it sets us apart from the rest, bringing great value to our business. This standard focuses more on risk-based thinking, which means it helps to address organizational risks and opportunities using a systematic approach. It puts a greater emphasis on leadership engagement within the organization and aims to address supply chain management more effectively. It means lot to us because:

1. This achievement demonstrates to our customers that how much value we place on the quality of service we provide them and that they can trust us to be a well-managed company.
2. It lets our customers know we care about the quality of service we provide them.
3. It means you are choosing a company that puts the customer first.
4. It represents our determination to better our customer service
5. It means you will get the highest-possible quality for your communication needs.

ISO/IEC 27001:2013 Information Security Management System (ISMS)

ISO 27001 certification is a globally recognized international standard outlining the best practices for Information Security Management Systems. It sets out what best practices and systematic approach an organization's technical, legal, and physical controls should have for information risk management and periodic risk assessment. ISO 27001 requires numerous controls for the establishment, maintenance, and certification of an information security management system (ISMS) which is a set of policies, procedures, processes and systems that manage information risks, such as cyber-attacks, hacks, data leaks or theft.

Vakrangee is ISO 27001:2013 Information Security Management System (ISMS) certified company since 2009 offering a robust model for security risk assessment, security design, implementation, and management. Certification to ISO 27001:2013 demonstrates that Vakrangee has defined and put in place best-practice information for security processes. It specifies the requirements for establishing, implementing, operating, monitoring, reviewing, maintaining and improving a documented Information Security Management System within the context of the organization's overall business risks. Vakrangee information security management system (ISMS) is a set system used to manage and control information, risks in security as well as maintaining the integrity, protection and preservation and confidentiality of information. Vakrangee information security management system (ISMS) includes policies around access control, incident management, data protection, business continuity, physical security, human resources and technical procedures.

Achieving this Standard ensures that Vakrangee has established methodologies and a framework to business and IT processes to help identify, manage, and reduce risks to the security of information. ISO 27001:2013 certification endorses Vakrangee's commitment to follow systematic and ongoing processes to manage and safeguard all data and information with the utmost transparency, integrity, and confidentiality. This certification acknowledges Vakrangee's commitment to lead from the front and provide unmatched quality of products and services to their clients in the most secure and risk-free environment. In this way ISO certification offers users, customers and other stakeholders absolute peace of mind concerning the security of their information, further strengthens Vakrangee pledge to unfailingly protect the information assets from any threat to their confidentiality, integrity and availability, and reasserts the quality and dependability of services and solutions.



ISO/IEC 20000-1:2011 Information Technology service management system (ITSMS)

Vakrangee is certified with ISO 20000-1:2011 an Information Technology service management system (ITSMS) standard since 2009 which verifies that Vakrangee meets international standards for IT service management systems. The ISO 20000-1:2011 certification confirms that Vakrangee IT management practices and processes are tightly controlled and applied consistently. Certification provides validation of high-quality IT professional services to Vakrangee customers. ISO 20000-1:2011 is industry recognition of the maturity of managed Services. It requires hard evidence that our Managed Service Practice is complying with every part of the standard and that we are committed to continually improving the service we provide to our customers.

This standard promotes an integrated process approach to the delivery of IT services and allows organisations to demonstrate excellence and best practice in IT management. This confirms our strength on IT Infrastructure Library (ITIL) processes and procedures which are used in ITSMS to ensure cost-effectiveness, availability, zero tolerance and customer satisfaction. This standard establishes robust ITIL system, adhering to the most respected framework for IT projects, delivery and applications. Achieving this Standard ensures improved IT service management, reliable IT services with reduced downtimes and minimal risk of errors, Long-term benefits from lower costs and time savings and Increased customer confidence.



ISO 20400:2017 Sustainable Procurement Management System

ISO 20400 is the world's first International Standard for sustainable procurement and aims to assist organisations in meeting their sustainability responsibilities by providing guidance as to the effective implementation of sustainable purchasing practices and policies. The procurement is a powerful instrument for any organization wishing to behave in a responsible way and contribute to sustainable development. This standard is a key aspect of the transition towards a more sustainable economy as soon as organizations begin to consider sustainability when making purchasing decisions, they yield their influence to steer their supply chains towards responsible business practices.

Vakrangee is ISO 20400 certified company. This standard helps us to recognize the importance of sustainable procurement and provides a framework for its practical implementation. It does not contain requirements for suppliers and is not a tool to assess the sustainability performance of suppliers. Rather, it describes how organizations can integrate sustainability into the procurement process.

The purpose of ISO 20400 is to assist organizations of any kind and size with the development and implementation of a responsible sourcing strategy. The standard offers both an overview of the general principles of sustainable procurement as well as guidance on the implementation process.

It helps us to :

- ÿ Meet the demands of customers and other stakeholders to assume responsibility for its supply chain
- ÿ Identify legal, financial and moral risks associated with sustainability in the supply chain
- ÿ Monitor and improve the sustainability performance of suppliers
- ÿ Build supplier relationships that create long-term, sustainable value



ISO 14064-1:2006 & ISO 14064-2:2006 Green House Gas Emission

The ISO 14064 standard is one of the newest of the ISO 14000 family of International Standards and is aimed at environmental management. ISO 14064 is an international standard for quantifying and reporting greenhouse gas emissions. The goal of this standard is to provide a set of unambiguous and verifiable requirements or specifications to support organisations and proponents of GHG emission reduction projects.

In this global warming which is becoming ever more apparent now. Vakrangee achieved ISO 14064 standard because this standard provides governments, businesses, regions and other organisations with a complimentary set of tools for programs to quantify, monitor, report and verify greenhouse gas emissions. And this standard provides clarity and consistency between those reporting GHG emissions and stakeholders.

ISO 14064 is comprised of three standards, respectively detailing specifications and guidance for the organizational and project levels, and for validation and verification, supply chain

- ✓ Part 1 of ISO 14064 specifies principles and requirements at organisation level for identification and reporting of your entire greenhouse gas (GHG) emission and usage. It requires the completion of a GHG inventory: a kind of environmental asset register detailing each greenhouse gas source and scale. This might be the combined carbon output of your vehicle fleet, or the output of a production site.
- ✓ Part 2, broadly speaking, summarises what you're going to do about it, and how. It specifies quantification, monitoring and reporting requirements for project-level initiatives designed to reduce or remove GHG emissions. This includes:
 - ✓ Planning GHG projects
 - ✓ Identifying and selecting GHG sources, sinks and reservoirs relevant to each project
 - ✓ Analysing, documenting and reporting performance of each project
 - ✓ Managing project data quality and reliability
- ✓ Part 3 specifies how to manage the validation and verification of your greenhouse gas (GHG) assertions. In short, this means collating and verifying the quantifiable impact of your Part 2 projects - the end goal here is a reliable baseline of what your business has done to slice its greenhouse gas usage, and what exactly you've achieved.

ISO 14064, part of the ISO 14000 environmental management family, provides businesses with the framework for quantification, monitoring and reporting of their greenhouse gas emissions. Within some years ISO 14064 will become a 'must have' for businesses, rather than a 'nice to have' for the environmentally conscious.



ISO 26000 - Social Responsibility Management

ISO 26000 provides guidance to those organizations who recognize that respect for society and environment is a critical success factor. As well as being the “right thing” to do, application of ISO 26000 is increasingly viewed as a way of assessing an organization’s commitment to sustainability and its overall performance.

Organizations around the world, and their stakeholders, are becoming increasingly aware of the need for, and benefits of, socially responsible behaviour. The objective of social responsibility is to contribute to sustainable development. An organization’s commitment to the welfare of society and the environment has become a central criterion in measuring its overall performance and its ability to continue operating effectively.

ISO 26000 provides guidance to organization on the below:

- ÿ Concepts, terms and definitions related to social responsibility
- ÿ Background, trends and characteristics of social responsibility
- ÿ Principles and practices relating to social responsibility
- ÿ Core subjects and issues of social responsibility
- ÿ Integrating, implementing and promoting socially responsible behaviour throughout the organization and, through its policies and practices, within its sphere of influence
- ÿ Identifying and engaging with stakeholders
- ÿ Communicating commitments, performance and other information related to social responsibility



ISO 27701 - Privacy Information Management System

ISO 27701 is a privacy extension to ISO 27001 Information Security Management and ISO 27002 Security Controls. ISO 27701 is an international management system standard which provides guidance on the protection of privacy, including how organizations should manage personal information, and assists in demonstrating compliance with privacy regulations around the world.

Below are the benefits of ISO 27701:

- ✧ Builds trust in managing personal information
- ✧ Provides transparency between stakeholders
- ✧ Facilitates effective business agreements
- ✧ Clarifies roles and responsibilities
- ✧ Supports compliance with privacy regulations
- ✧ Reduces complexity by integrating with the leading information security standard ISO 27001



ISO 22301 - Business Continuity Management System

ISO 22301 understands and prioritizes the threats to an organizations business with the international standard for business continuity. ISO 22301 specifies the requirements for a management system to protect against, reduce the likelihood of, and ensure that the organizations business recovers from disruptive incidents.

Below are the benefits of ISO 22301 business continuity management:

- ÿ Identify and manage current and future threats to an organizations business
- ÿ Take a proactive approach to minimizing the impact of incidents
- ÿ Keep critical functions up and running during times of crises
- ÿ Minimize downtime during incidents and improve recovery time
- ÿ Demonstrate resilience to customers, suppliers and for tender requests



ISO 50001 - Energy Management System

ISO 50001 is based on the management system model of continual improvement also used for other well-known standards such as ISO 9001 or ISO 14001. This makes it easier for organizations to integrate energy management into their overall efforts to improve quality and environmental management.

ISO 50001 provides a framework of requirements for organizations to:

- ÿ Develop a policy for more efficient use of energy
- ÿ Fix targets and objectives to meet the policy
- ÿ Use data to better understand and make decisions about energy use
- ÿ Measure the results
- ÿ Review how well the policy works
- ÿ Continually improve energy management





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